[redacted] Nursing Home, [redacted] Health Care

[redacted]

George S. May International Company
303 S. Northwest Hwy.
Park Ridge, IL 60068-4255

Gentlemen:

I requested that your company do this project because of organizational problems that had been identified as a result of the survey your company performed on our organization. During the time your staff was here, their help and recommendations were very beneficial. They worked hard training my staff and helping us implement new ideas and policies. I strongly believe that we will improve our turnover ratio, as a result of the ideas we are implementing, which will in turn, help us benefit financially.

My company has very talented and caring staff. All we needed was some direction and organizational skill training. I am confident that your staff members have provided us with the tools we need to move forward. I am satisfied with the work that has been accomplished here. All of us, at [redacted] feel that our company has a great future and that the benefits we will receive from having your staff work with us are unlimited.

Sincerely,

[redacted]
President

[redacted]