



George S. May International Company

The major problem our company was experiencing when we were contacted by the May Company was the lack of infrastructure to support the owners and top level managers which are all family members. We were not delegating work down to the next tier of supervisors. We had no business plan or budget in place for current and future planning.

The May staff has helped [REDACTED] to set up an organizational chart, annual budget, accounting reports to give current financial information to the Board of Directors, set goals for future growth, establish job descriptions

We had planned to start a fuel bonus program to cut expenses and the May staff put this Program together for us and it is now being utilized. Our payroll service was another area where we can save costs and will be taking this back inhouse by September 1, 2002.

We are very satisfied with the results of our work with your staff and now we feel we have been set on a path which can only make this a better company for the owners and employees. We now have the tools and support which will take [REDACTED] to a much stronger well organized company.

Sincerely,

Handwritten signature in blue ink above a large black rectangular redaction box covering the name.

President